

IQAC Feedback Form for Parents (On Curricular Aspects)

Dear Parents, The IQAC at Govt. College Sanjauli seeks your valuable feedback for enhancing the quality of education at Centre of Excellence, Govt. College Sanjauli, Shimla-6

1. Name

2. Email id

3. How do you rate the quality and relevance of courses included in the year/semester?

Mark only one oval.

Excellent

Very Good

Average

4. How do you rate the treatment of students by the faculty irrespective of the background of the students?

Mark only one oval.

Excellent

Very Good

Average

5. How do you rate the courses in terms of their relevance to the latest trends?

Mark only one oval.

Excellent

Very Good

Average

6. How do you rate the quality of teaching in the college?

Mark only one oval.

Excellent

Very Good

Average

7. How do you rate the transparency of the evaluation system of the college?

Mark only one oval.

Excellent

Very Good

Average

8. Your valuable suggestions, if any?

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Google Forms

Parents' Feedback Analysis Report

Govt. College Sanjauli, District Shimla

Academic Session 2024-25

Summary

This comprehensive report analyzes feedback collected from 372 parents of students studying at Govt. College Sanjauli, District Shimla. The feedback assessment encompasses five key areas of institutional performance: course quality and relevance, faculty treatment of students, alignment with latest trends, teaching quality, and transparency of the evaluation system.

Key Findings:

- **Overall Satisfaction Level:** 73.66% (Average Score: 2.21/3.0)
 - **Positive Feedback:** 86.08% of parents rated the college as "Excellent" or "Very Good"
 - **Response Rate:** 96.94% average across all questions
 - **Total Feedback Forms:** 372
 - **Suggestions Provided:** 153 (41.13% of respondents)
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Methodology

Data Collection:

- Google Feedback Form distributed to parents
- Total Responses: 372
- Response Rate: Excellent (96%+ completion across questions)

Rating Scale:

- **Excellent:** 3 points
- **Very Good:** 2 points
- **Average:** 1 point

Analysis Approach:

Question-wise analysis with frequency distribution, percentage analysis, and overall satisfaction metrics.

Question-Wise Analysis

Question 1: Quality and Relevance of Courses

"How do you rate the quality and relevance of courses included in the year/semester?"

Rating	Count	Percentage
Very Good	189	52.35%
Excellent	122	33.80%
Average	50	13.85%
Total Responses	361	97.06%
Missing	11	2.94%

Analysis:

A majority of parents (52.35%) rated the course quality and relevance as "Very Good," with an additional 33.80% rating it "Excellent." Combined, 86.15% of parents expressed satisfaction with the courses offered. Only 13.85% felt the courses were "Average," indicating strong parental confidence in the curriculum design.

Key Insight: The college demonstrates competent curriculum planning with strong alignment between courses and academic standards, though there may be room for enhanced innovation and specialization.

Question 2: Faculty Treatment of Students

"How do you rate the treatment of students by the faculty irrespective of the background of the students?"

Rating	Count	Percentage
Very Good	189	52.65%
Excellent	130	36.21%
Average	40	11.14%
Total Responses	359	96.50%
Missing	13	3.50%

Analysis:

Parents demonstrate high confidence in faculty's treatment of students. Over half (52.65%) rated the faculty treatment as "Very Good," with 36.21% rating it "Excellent." Combined satisfaction rate reaches 88.86%, reflecting positive interpersonal dynamics between faculty and students regardless of their background.

Key Insight: The college successfully maintains an inclusive and respectful environment where faculty treats all students equitably, which is crucial for holistic student development and institutional reputation.

Question 3: Course Relevance to Latest Trends

"How do you rate the courses in terms of their relevance to the latest trends?"

Rating	Count	Percentage
Very Good	198	55.31%
Excellent	100	27.93%
Average	60	16.76%
Total Responses	358	96.24%
Missing	14	3.76%

Analysis:

Parents generally appreciate the college's efforts to keep courses aligned with contemporary trends. The majority (55.31%) rated course relevance as "Very Good," while 27.93% rated it "Excellent." However, 16.76% rated it "Average," suggesting some parents perceive a need for stronger integration of emerging fields and industry demands.

Key Insight: While the college maintains reasonable currency with market trends, there is an identifiable opportunity to enhance curriculum with cutting-edge content, industry partnerships, and emerging discipline areas like artificial intelligence, digital marketing, and sustainable development.

Question 4: Quality of Teaching

"How do you rate the quality of teaching in the college?"

Rating	Count	Percentage
Excellent	165	45.45%
Very Good	153	42.15%
Average	45	12.40%
Total Responses	363	97.58%
Missing	9	2.42%

Analysis:

This question received the highest positive response distribution. Nearly half of parents (45.45%) rated teaching quality as "Excellent," while 42.15% rated it "Very Good." Combined satisfaction reaches 87.60%. This is particularly significant as teaching quality is fundamental to student learning outcomes and institutional excellence.

Key Insight: The faculty demonstrates strong pedagogical capabilities and commitment to student learning. The nearly equal distribution between "Excellent" and "Very Good" suggests consistent delivery across faculty members, indicating robust faculty development and quality assurance mechanisms.

Question 5: Transparency of Evaluation System

"How do you rate the transparency of the evaluation system of the college?"

Rating	Count	Percentage
Very Good	194	53.59%
Excellent	112	30.94%
Average	56	15.47%
Total Responses	362	97.31%
Missing	10	2.69%

Analysis:

Parent feedback on evaluation transparency is moderately positive. Over half (53.59%) rated the system as "Very Good," with 30.94% rating it "Excellent." However, 15.47% rated it "Average," which is slightly higher than other areas. This suggests the college has clear evaluation procedures but may benefit from further enhancement in clarity and communication.

Key Insight: The college should strengthen transparency initiatives, including regular communication of evaluation criteria, consistent feedback mechanisms, and grievance resolution processes. Enhanced clarity about marking schemes and evaluation methods could boost confidence further.

Overall Satisfaction Analysis

Combined Rating Distribution

Aggregating responses across all five questions:

Rating	Count	Percentage	Satisfaction Contribution
Excellent	629	34.89%	High
Very Good	923	51.19%	High
Average	251	13.92%	Moderate
Total	1,803	100%	

Satisfaction Metrics

- **Overall Satisfaction Level:** 73.66%
- **Average Score (out of 3):** 2.21
- **Positive Ratings (Excellent + Very Good):** 86.08%
- **Neutral/Below Average Ratings:** 13.92%

Interpretation

The college maintains a strong institutional reputation among parents with **86.08% of feedback being positive** (rating of "Excellent" or "Very Good"). The overall satisfaction level of 73.66% indicates that while the college excels in core areas, there remains scope for continuous improvement to reach excellence benchmarks. The consistency of high ratings across all five dimensions reflects institutional commitment to quality across multiple areas.

Key Strengths Identified

1. **Quality Teaching:** 87.60% positive rating shows faculty commitment and capability
 2. **Inclusive Environment:** 88.86% positive rating on faculty treatment indicates inclusive practices
 3. **Consistent Quality:** High ratings across all dimensions reflect systematic quality assurance
 4. **Curriculum Design:** 86.15% positive rating indicates well-designed courses
 5. **Evaluation Procedures:** 84.53% positive rating shows reasonable transparency
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Areas for Improvement

1. **Contemporary Relevance:** 16.76% "Average" ratings suggest need for stronger industry alignment
 2. **Evaluation Transparency:** 15.47% "Average" ratings indicate opportunity for enhanced communication
 3. **Infrastructure:** Multiple suggestions mention campus development and facilities
 4. **Specialized Programs:** Several parents suggested Honours programs and placement cell
 5. **Hostel Facilities:** Need for girls' hostel mentioned by multiple respondents
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Parent Suggestions and Recommendations

Summary of Qualitative Feedback

Total Meaningful Suggestions Received: 68 (from 153 respondents who provided suggestions)

Thematic Analysis of Suggestions

1. Infrastructure and Facilities Enhancement

- Campus expansion and development
- Theatre/auditorium facilities
- Girls' hostel accommodation
- Better infrastructure for classroom facilities
- Sports and recreational facilities

2. Academic and Curricular Improvements

- Introduction of Honours programs in specific subjects
- Enhanced curriculum alignment with industry standards
- Regular and consistent class delivery
- Focus on concept clarity over syllabus completion
- Teacher training on current pedagogical trends

3. Student Development and Placement

- Establishment of placement cell
- Career counseling services
- Skill development programs
- Internship opportunities
- Industry partnerships for practical exposure

4. Campus Life and Student Support

- Regular and punctual classes
- Equal opportunity and elimination of favoritism
- Student engagement programs
- Health and wellness support
- Anti-substance abuse awareness programs

5. Administrative and Support Services

- Enhanced counseling services
- Better communication between college and parents
- Regular feedback mechanisms
- Transparent grievance redressal
- Student discipline and conduct support

Comparative Performance Analysis

Question Ranking by Satisfaction (Positive Ratings)

Rank	Question	Positive Rating
1	Quality of Teaching	87.60%
2	Faculty Treatment	88.86%
3	Course Quality	86.15%

4	Evaluation Transparency	84.53%
5	Course Trends Relevance	83.24%

Recommendations for Institutional Development

Short-term Actions

1. **Enhanced Communication:** Develop a parent communication portal with regular updates on evaluation criteria and student progress
2. **Curriculum Review:** Establish a committee to evaluate course relevance with emerging trends and industry needs
3. **Quality Assurance:** Implement regular teaching effectiveness surveys and peer review mechanisms
4. **Awareness Programs:** Conduct workshops on latest pedagogical approaches for faculty

Medium-term Initiatives

1. **Infrastructure Development:** Initiate campus expansion project prioritizing:
 - Girls' hostel facility
 - Modern classroom infrastructure
 - Cultural center/theatre facility
 - Enhanced library facilities
2. **Specialized Programs:** Introduce honours programs in high-demand subjects
3. **Placement Cell:** Establish dedicated placement and career services cell
4. **Industry Partnerships:** Develop memorandums of understanding with relevant industries for internships and curriculum input

Long-term Strategic Goals (1-3 years)

1. **Research and Innovation:** Create research centers aligned with institutional strengths
 2. **Accreditation Enhancement:** Pursue institutional accreditation with focus on continuous improvement
 3. **Global Partnerships:** Develop international academic collaborations and student exchange programs
 4. **Sustainability:** Implement green campus initiatives
 5. **Excellence in Teaching:** Establish faculty development academy for continuous professional growth
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Conclusion

The parent feedback analysis for Govt. College Sanjauli, District Shimla presents a predominantly positive institutional profile. With an overall satisfaction level of 73.66% and 86.08% of feedback being positive, the college demonstrates solid performance across all evaluated dimensions.

Strengths: The college excels particularly in teaching quality and faculty-student relationships, reflecting a learner-centric institutional culture. The consistent high ratings across domains indicate systematic quality management.

Opportunities: The analysis identifies clear opportunities for enhancement, particularly in:

- Integration of contemporary practices and emerging disciplines
- Infrastructure and facility development
- Specialized academic programs and placement services
- Enhanced transparency in evaluation procedures

Path Forward: By implementing the recommended short, medium, and long-term initiatives while maintaining the strengths that have earned high parental confidence, Govt. College Sanjauli can elevate from current performance levels to achieve excellence in higher education delivery. Regular repetition of this feedback mechanism will enable the institution to track progress and make evidence-based decisions.

The institution's responsiveness to parent feedback will be crucial in building on this positive foundation and achieving strategic institutional goals.

Appendices

Appendix A: Response Rates

- Total Surveys Distributed: 372
- Overall Average Response Completion: 96.94%
- Suggestions Provided: 153 (41.13% of respondents)

Appendix C: Feedback Summary Statistics

- Total Valid Responses: 1,803 ratings across all questions
- Average Missing Responses per Question: 11.2 (3.0%)
- Response Consistency: High (96%+ across all questions)

Link for Responses Received From Parents:

<https://docs.google.com/spreadsheets/d/1vCmoLjUjUUxZvFvEuqG3I273KYzzEstcjNJzRIpU7sY/edit?usp=sharing>